

Privacy Notice for Customers

This Privacy Notice ("**Notice**") is issued for you to acknowledge and understand how we collect, use, and disclose ("**Processing**") personal data that Ocean Glass Public Company Limited (hereinafter referred to as "**the Company**" or "**we**") render as Data Controller in the personal data collected from you when you have contacted the Company to carry out its data processing.

1. Personal Data that We Collect and Use

Types of Personal Data	Purposes	Lawful Basis	Data Disclosure
1. Details relating to you such as first-last name, telephone number, information in ID card	<ul style="list-style-type: none"> - Create customers' database - Issue receipts/tax invoices 	<ul style="list-style-type: none"> - Contractual basis - Legal obligation 	<p>To perform the purposes stated in this notice, the Company may disclose your data to the following third parties:</p> <ol style="list-style-type: none"> 1. Government agencies or other agencies as indicated by law, including competent government agencies who exercise their legal authority 2. Agents, contractors/sub-contractors, and/or service providers for the Company such as auditors, internal auditors, data technology system developers, public relations agencies, etc.
2. Contact details or means of contact such as telephone number, e-mail, line ID, address, map, and location	<ul style="list-style-type: none"> - Deliver products and services - Contact, send newsletter 		
3. Cookie ID: the Company may collect and use cookies and similar technologies when you visit the Company's website or e-commerce system. You can cancel or delete cookies by setting up at your browser. However, it may affect the functionality of certain parts of the website or e-commerce system.			

2. Source and Lists of Personal Data collected from you are as Follows:

Source/Collection Method	Lists of Personal Data
The Company collects data from you directly through telephone call, LINE official account, email, business cards, showroom etc.	<ul style="list-style-type: none"> - First-last name, ID Card, telephone number, email, address, line ID.

3. Your Rights Under the Personal Data Protection Act B.E. 2562

The Personal Data Protection Act, B.E. 2562 aims to make your personal data in your control by enabling you to exercise your rights under the Personal Data Protection Act B.E. 2562, when the provisions related to the rights of data subject are in effect. The details are as follows:

- 3.1 The right to access, obtain a copy, and request disclosure of the personal data that we collect from you. This is unless we have the right to refuse your request by law or judicial order or your request will have an effect that may cause damage to the rights and freedoms of other individuals,
- 3.2 The right to request the rectification of your inaccurate or incomplete personal data so that it is accurate, up-to-date, complete, and does not cause misunderstandings.
- 3.3 The right to request the suspension of the use of your personal data in any of the following cases:
 - 3.3.1 During the period that we review your request to rectify your personal data to be complete and up-to-date.
 - 3.3.2 When your personal data is illegally collected, used, or disclosed.
 - 3.3.3 When, although your personal data is no longer necessarily keep it for the collection purposes we have stated, you want us to keep it to exercise your legal rights.
- 3.4 The right to oppose the collection, use, or disclosure of your personal data. This is unless the Company has grounds to legally refuse your request (for example, the Company can demonstrate that the collection, use, or disclosure of your personal data has more legitimate ground or to establish legal rights or legal compliance or legal claims or for the benefit of the public under the mission of the Company).

4. Transferring or Forwarding Your Personal Data to Foreign Countries

The Company may store your data on computers, servers, or clouds of foreign service providers and may also process data using programs or ready-made applications of foreign service providers. However, in sending or transferring such data in any case, the Company will comply with the Personal Data Protection Act B.E. 2562

5. Personal Data Collection Period

The Company will retain your personal data for as long as necessary for collecting, using, or disclosing the personal data indicated in this notice and may continue for the period that is necessary to comply with the law or its limitation.

Thus, after the indicated period has expired, the Company will:

- Delete and destroy it when it is no longer necessary to use that personal data; or
- Make your personal data unidentifiable for other purposes such as marketing analysis, performance improvements, etc.

6. Security of Personal Data

We have appropriate technical and administrative measures in place to maintain the security of your personal data to prevent the loss or unauthorized access, destruction, alteration, modification, or disclosure of your personal data. This is in line with the Company's data security policies and practices.

In addition, we have established an organization-wide notice of personal data protection notice with guidelines to ensure the security of the collection, use, and disclosure of personal data while maintaining confidentiality, integrity, and availability of personal data by providing a review of the notice, including this notice, from time to time.

7. Involvement of Data Subject

The Company will only disclose personal data upon request from data subject, their successor, heir, legal representative, or guardian or curator, via pdpa@oceanglass.com.

In case that data subject, their successor, heir, legal representative, or curator have objected to the collection, accuracy, or any action such as notifying the rectification of personal data, the Company will record the evidence of such objection as evidence as well.

Thus, the Company may deny the rights under paragraph two as indicated by law or if your personal data has an undisclosed name or characteristics that can be identifiable.

8. Responsibilities of the Individuals who Process Personal Data

The Company has determined that only the officers who have the authority related to the collection, use, and disclosure of personal data of only this process will have access to your personal data. The Company will operate the officers to strictly comply with this notice.

9. Alteration and Rectification of the Privacy Notice

To modify or alter this notice, the Company may consider rectifying as it deems appropriate and will notify you via the Company's website, email, and SMS with the date of the latest version. However, the Company encourages you to regularly check for new announcements, especially before disclosing your personal data to the Company.

Accessing products or services under this processing activities mean you acknowledge the agreement in this notice. Thus, please suspend using our services if you disagree with the terms of this notice. If you continue to use our services after this announcement is rectified and published through the above means, you will be deemed informed of the changes.

10. Inquiries

Data Controller	Personal Data Protection Officer (DPO)
<ul style="list-style-type: none"> - Ocean Glass Public Company Limited - 75/88-91, 34th floor, Ocean Tower 2, Sukhumvit 19 Road (Soi Watthana), North Khlongtoey, Watthana, Bangkok 10110 - Tel. (02) 661 – 6556 Ext. 1102 /1200 - E-mail: pdpa@oceanglass.com 	<ul style="list-style-type: none"> - Mr. Teepakorn Kedmahadamrongrit - 75/88-91, 34th floor, Ocean Tower 2, Sukhumvit 19 Road (Soi Watthana), North Khlongtoey, Watthana, Bangkok 10110 - Tel. (02) 661 – 6556 Ext. 3333 - E-mail: teepakorn@oceanglass.com

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